

# JONESBORO POLICE DEPARTMENT

## Annual Report 2011

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### FOREWORD

#### Letter from Chief Michael Yates

The Jonesboro Police department strives to keep the citizens and elected officials informed, in a meaningful way, about how our operations are going. We report monthly and annually in some depth and maintain an online solution to review real-time crime activity for our citizens. Given these efforts it is not always easy for the average citizen to understand the traditional FBI UCR reports or the newer FBI NIBRS system thus so we try to adapt our reporting to a format that actually makes sense. This annual report is the product of these efforts and represents our best efforts to untangle a sometimes less than easy to read bundle of data. There may be some errors, there may be some differences in interpretations of data but I think citizens will find this report valuable and a useful perspective of their police department's operations.

In 2011 we see a continuation of crime trends that reflect well on our city given the growth we have been and are currently experiencing. Essentially, traditional crime has once again remained stable or has gone down when compared to previous years. Remarkably, this trend has continued during periods of significant growth, a downward turn in the economy, demographic shifts, increased unemployment and other social challenges that typically adversely affect crime rates.

In some areas where crime has increased, statistically, the increase is due at least in part to changes in our operations. This trend is reflected in operations we refer to as "proactive policing" where the officer's self-initiated efforts lead to the discovery of a crime unreported by a citizen resulting in an arrest. An example of these types of cases where an increase in a particular crime reflects something "good" would be weapons offenses, gambling, prostitution, liquor violations, or drug

offenses. In nearly all of these cases the crime is discovered and reported by the officer.

Since the Jonesboro Police Department achieved National Accreditation through CALEA (Commission on Accreditation for Law Enforcement Agencies) we have been required to change the way we report certain things. This has caused a considerable jump in certain areas statistically. The most prominent example is in the case of arrest warrant service. CALEA requires a report on every physical arrest but, in the case of warrant arrests, this was not our practice in previous years. Once we started this process it reflected a big jump in arrest rates, not that we were arresting many, many more people, just that we began reporting such. Such operational changes have great impact statistically but not so much operationally and it is important that our citizens understand these anomalies.

Generally speaking we have fared well in the past year as an organization. Our turn-over rate continues to fall as do serious complaints and disciplinary actions. Many of our officers have achieved advanced training and have completed several stages of their formal college education. We have advanced technologically in leaps and bounds and have begun a new phase of periodic scientific review of our operations which will help us provide more efficient and effective service in the future. The future will bring implementation of putting "Cops on the Dots", a meaningful use of geographical crime data to deploy our officers where they are needed to reduce and deter crime.

Please take the time to read this material and get to know your Police Department a little better.

Sincerely,

Michael F. Yates  
Chief of Police  
Jonesboro, Arkansas

## MISSION STATEMENT

The City of Jonesboro Police Department shall strive to ensure that all of our citizens are served in a professional, ethical and equitable manner that respects individuals, protects our democratic ideals and system of government, pursues greater accountability of police, greater public share in decision making, and greater concern for civil rights and liberties.

## EXECUTIVE SUMMARY

The Jonesboro Police Department continued to strive for excellence in community service once again in Year 2011. This report is a summation of the department's progress and changes, along with the city's crime data. It also includes a seven year trend analysis of calls for service, population, arrests, and criminal activity. Crime Activity is broken down into types of crimes, and then by Part I and II crimes, as defined by the FBI.

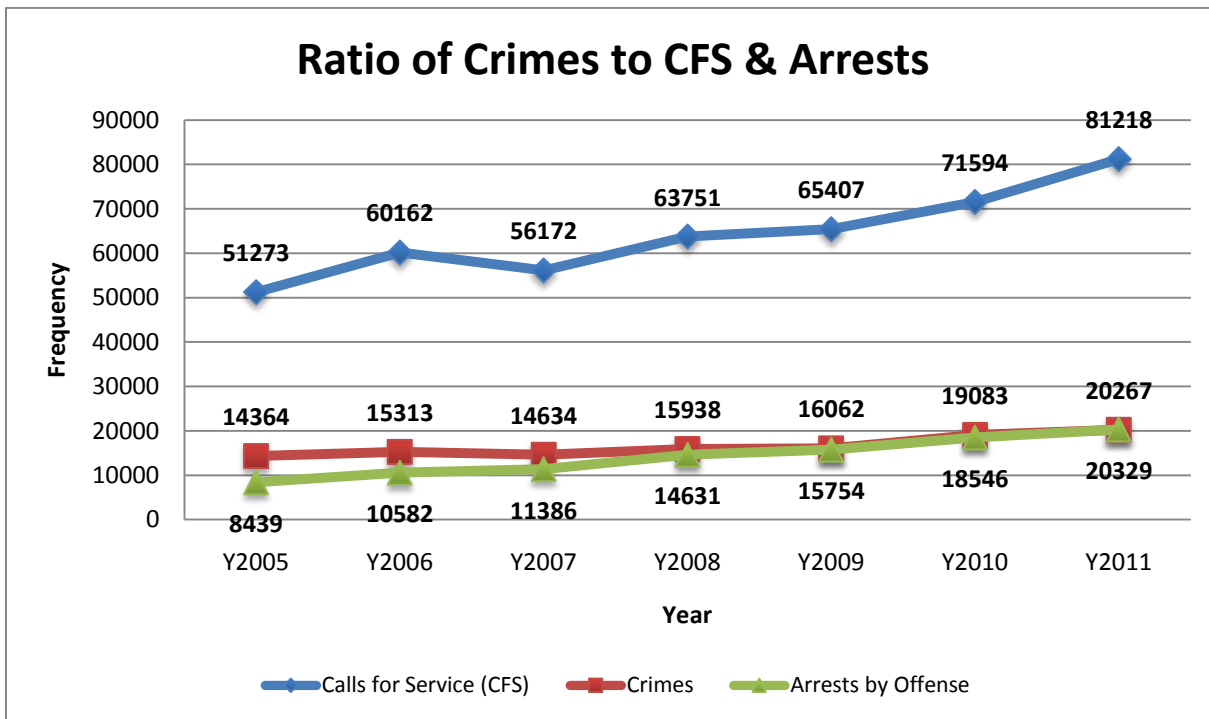
The department has been successful in its efforts to control criminal activity over the last seven years, with only a 5% crime increase per 1,000 population (0.005% per capita) from 2010, and a 24% increase per 1,000 population (0.024% per capita) since 2005. This effort was achieved despite the 12% increase in per 1,000 population calls for service from 2010 (0.012% per capita), and a 39% increase in per 1,000 population calls for service since 2005 (0.039% per capita). Further, the city of Jonesboro has increased in population from 59,852 to at least 68,218 since 2005, a 14% increase in overall. In addition, the gap between arrests and crime continue to decrease. In 2011, arrests by person are up 5% from 2010 and arrests by offense are up 10% from 2010. Arrests by person increased 107% and arrests by offense increased 141% since 2005. This large increase in arrests from 2005 is due in part to policy changes in the way physical arrests are reported when arrests are made based on an arrest warrant (which were unreported in previous years) and policy changes requiring physical arrests for certain traffic offenses ( that were also unreported in earlier years).

There have been several changes and updates throughout the department in 2011. This report presents this information by division and unit, along with each division and unit's progress for the year. Every year, the department presents 17 awards to officers who stand out in service to the community. These awards are 12 officers of the month, 4 officers of the quarter, and 1 officer of the year. In addition, numerous officers are awarded commendations for an outstanding performance. These officers are acknowledged in the "Officer Awards" section of this report. JPD is proud to call these officers their own and is truly grateful for their loyalty, commitment, and service to the community of Jonesboro.

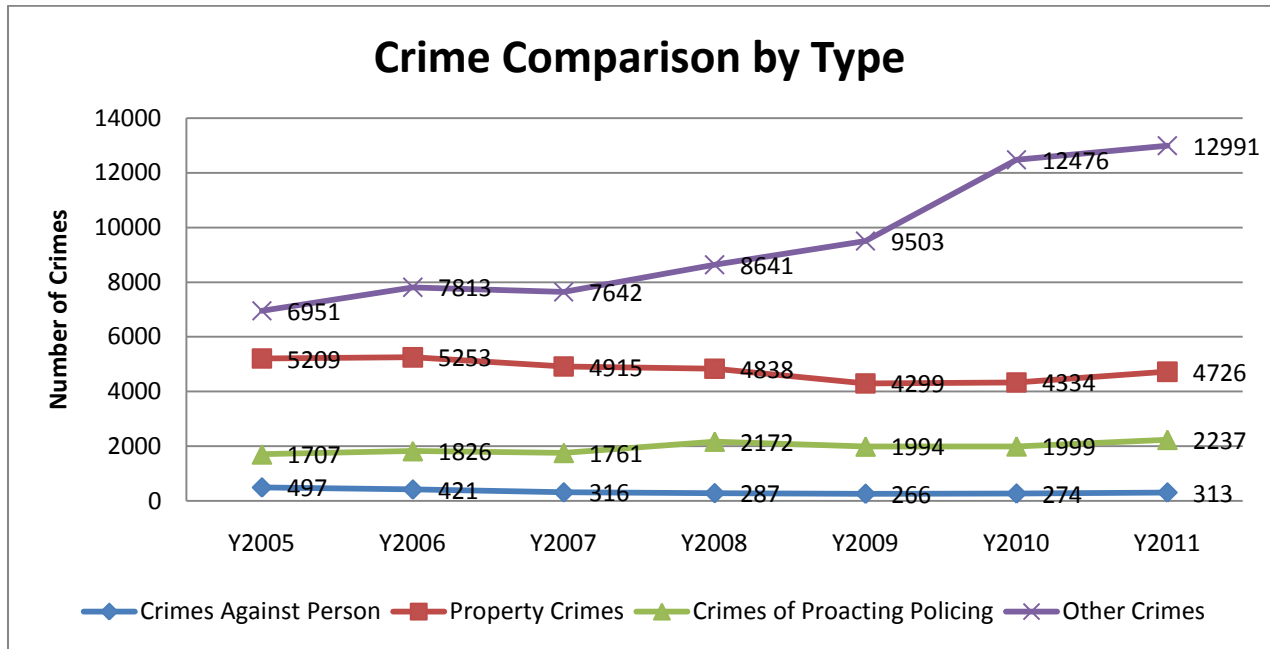
### JONESBORO CRIME IN 2011

The crime rate in the city of Jonesboro has remained relatively constant since 2005. Crime rates are calculated by crimes per 1000 population, based on the best-estimated population, to provide a more accurate reflection of crime. Although calls for service have significantly increased from 51,273 calls in 2005 to 81,218 in 2011 (58%) or up 39% per 1,000 population, department efforts have essentially stabilized overall crime, even during a period of significant growth (approximately 14%), with only a 24% increase in per 1,000 population or 0.024% per capita crime since 2005.

Due to different reporting techniques, previous to 2010, the reports on warrants issued vary from the present day. In order to avoid anomalies in data comparison since 2005 and display an accurate reflection of crime rate in 2011, all warrants data prior to 2010 is not included in this report. It is, however, important to note that there were 12% more warrants served in 2011 in relation to 2010. Further, for every crime there was 1 arrest made in 2011 resulting in a 71% increase for the ratio of arrests to crimes since 2005, again demonstrating that officers are acting proactively and effectively in the field.



Jonesboro Police Department efforts are not only maintaining crimes against persons and property crimes, but the city of Jonesboro has actually seen a steady decrease in these areas since 2005. More specifically, crimes against persons have decreased 37% and property crimes have decreased 9% since 2005. Crimes of proactive policing have increased since 2005 (17%), however, this is actually a representation of officers acting proactively to decrease drug and gang crimes, along with other street-level offenses, such as prostitution.

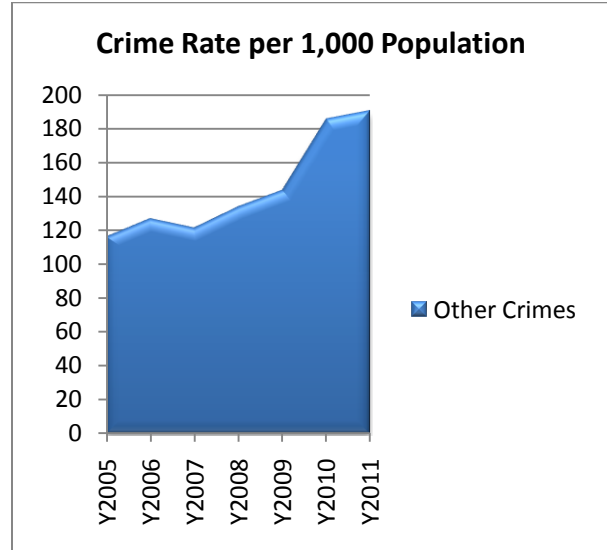
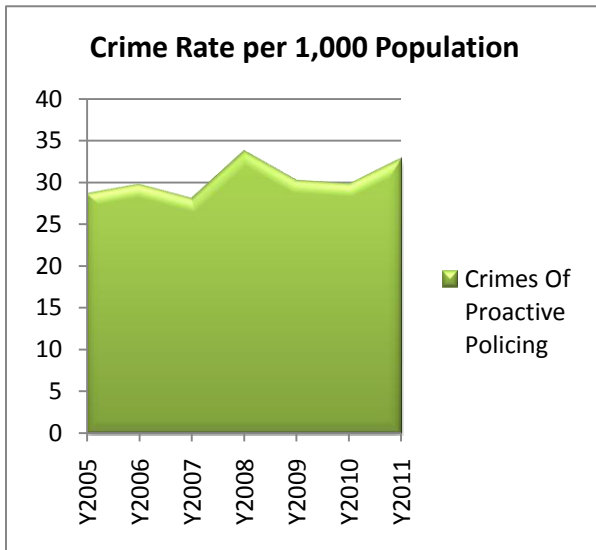
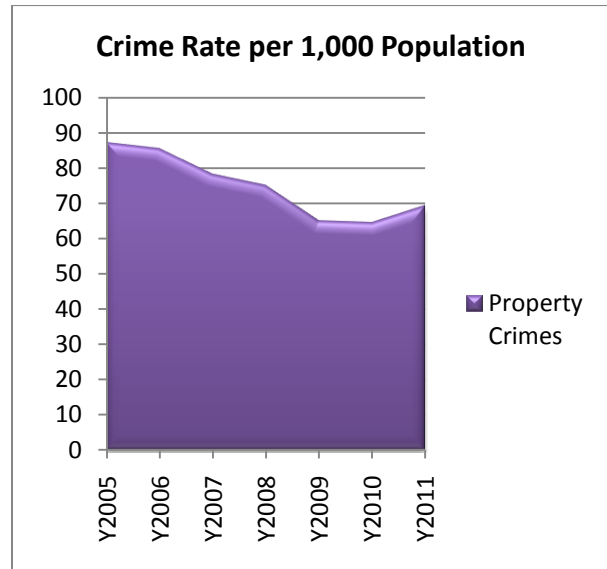
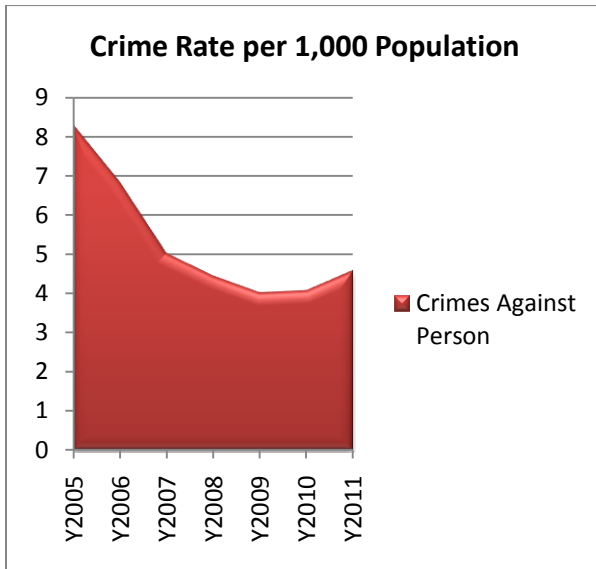


There are 8 crimes that the FBI (Federal Bureau of Investigations) defines as Part I crimes. They are Violent Crimes: Murder/Homicide, Rape, Aggravated Assault, and Robbery and Property Crimes: Larceny, Motor Vehicle Theft, Burglary/Breaking and Entering, and Arson. Part II Crimes include Other Crimes. JPD has done an effective job over the last 7 years with significant decreases in 6 of the 8 Part 1 crimes. Although arson shows a significant increase in percentage (150%), 15 reported arsons for 2011 is still within the standard deviation in this crime category ( $SD = 3.9$ ), therefore, should not be viewed as an area in trouble. To lesser extent, similar applies to Forcible Rape in 2011 that is just slightly above the standard deviation in this crime category ( $SD = 5.5$ ).

FBI UCR Crime Category	Y2005	Y2006	Y2007	Y2008	Y2009	Y2010	Y2011	% change	
								2005 to 2011	2010 to 2011
Willful Homicide	4	4	3	4	3	2	1	-75%	-50%
Forcible Rape	29	36	33	30	26	27	43	48%	59%
Aggravated Assaults	360	293	180	154	162	187	184	-49%	-2%
Robbery	104	88	100	99	75	58	85	-18%	47%
Larceny/Theft	3518	3478	3308	3291	2936	2930	3260	-7%	11%
Motor Vehicle Theft	189	153	119	123	111	80	115	-39%	44%
Burglary	1496	1615	1476	1406	1242	1313	1336	-11%	2%
Arson	6	7	12	18	10	11	15	150%	36%
<b>Total</b>	<b>5706</b>	<b>5674</b>	<b>5231</b>	<b>5125</b>	<b>4565</b>	<b>4608</b>	<b>5039</b>	<b>-12%</b>	<b>9%</b>

**Crime Rates per 1,000 Population**

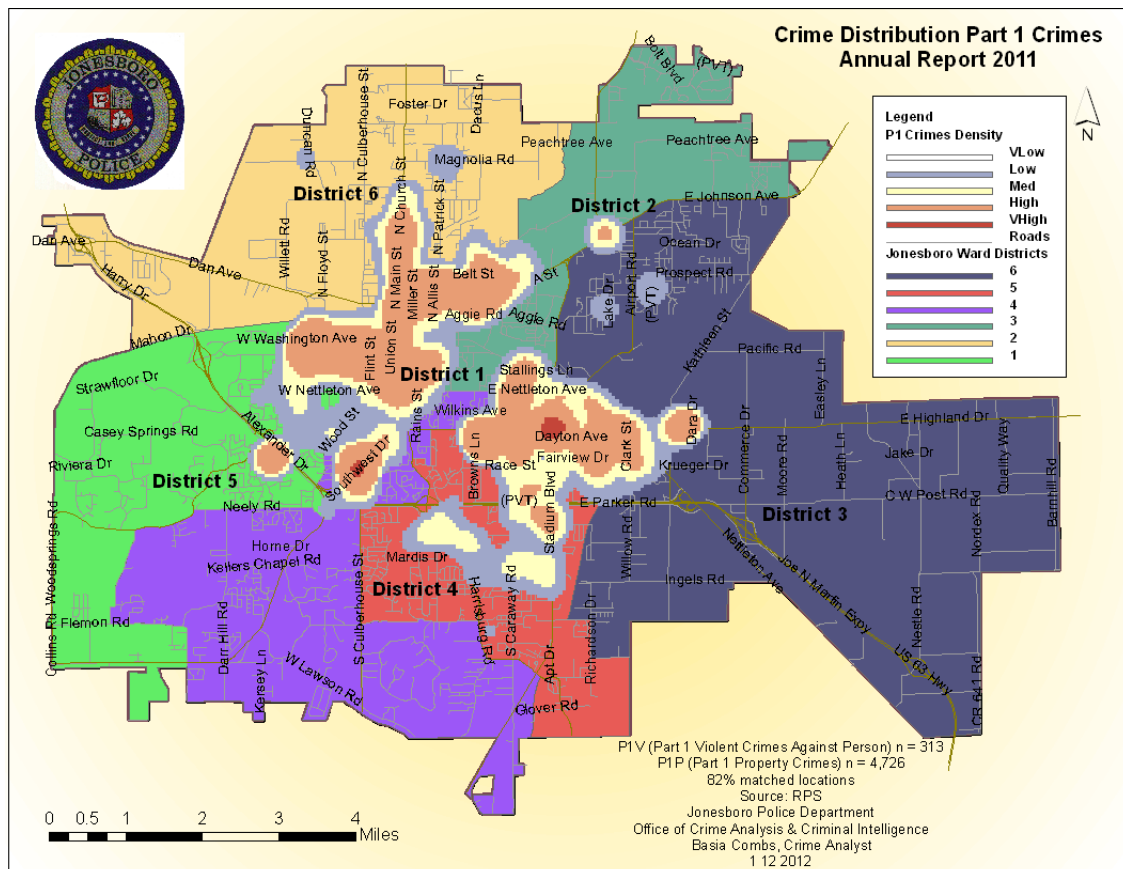
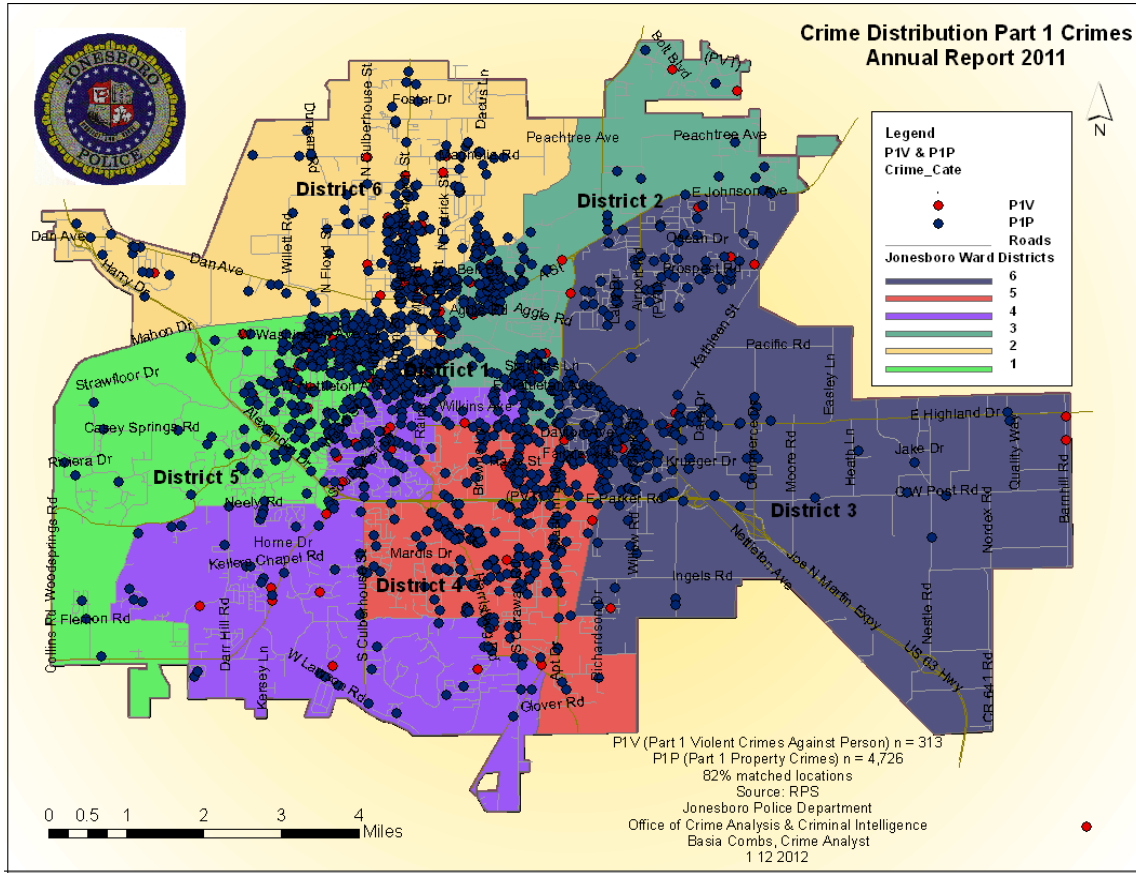
In order to provide yet another way of summarizing the distribution of crime in 2011, this section shows crime rates for every 1,000 people in our community.



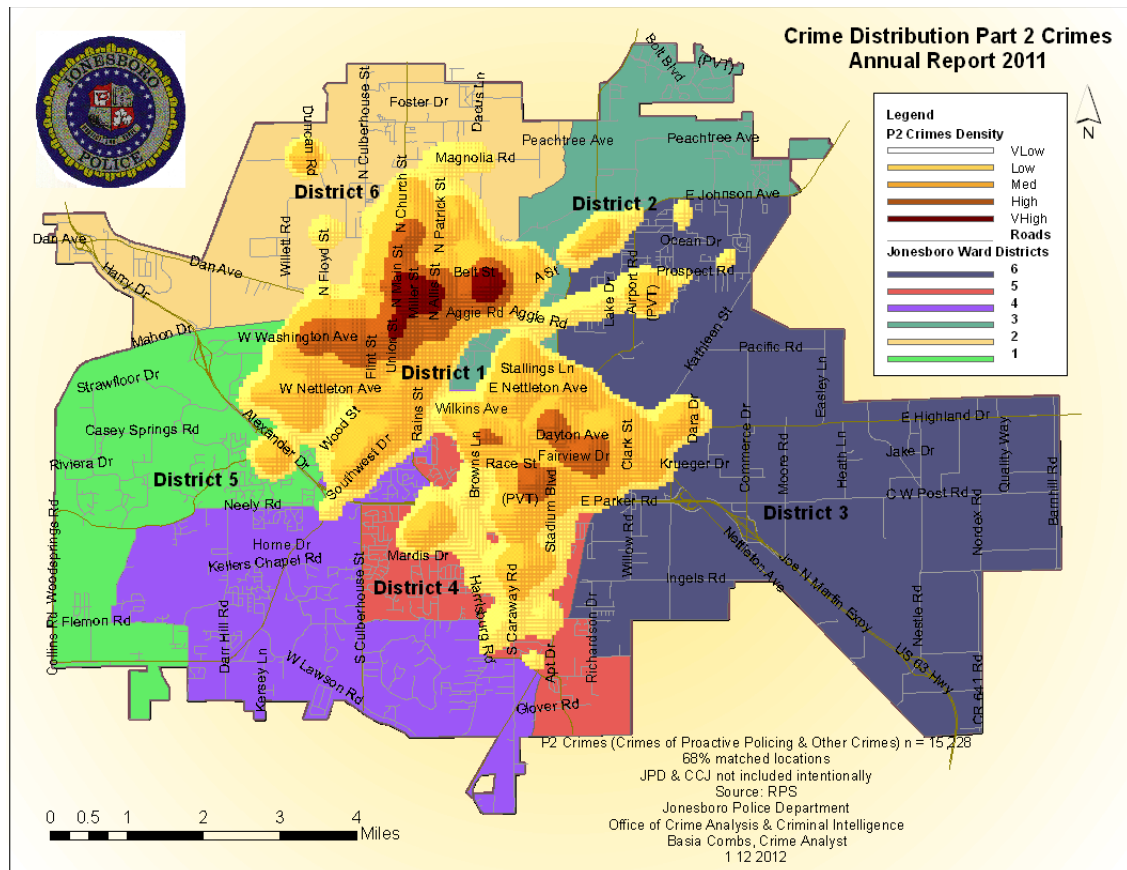
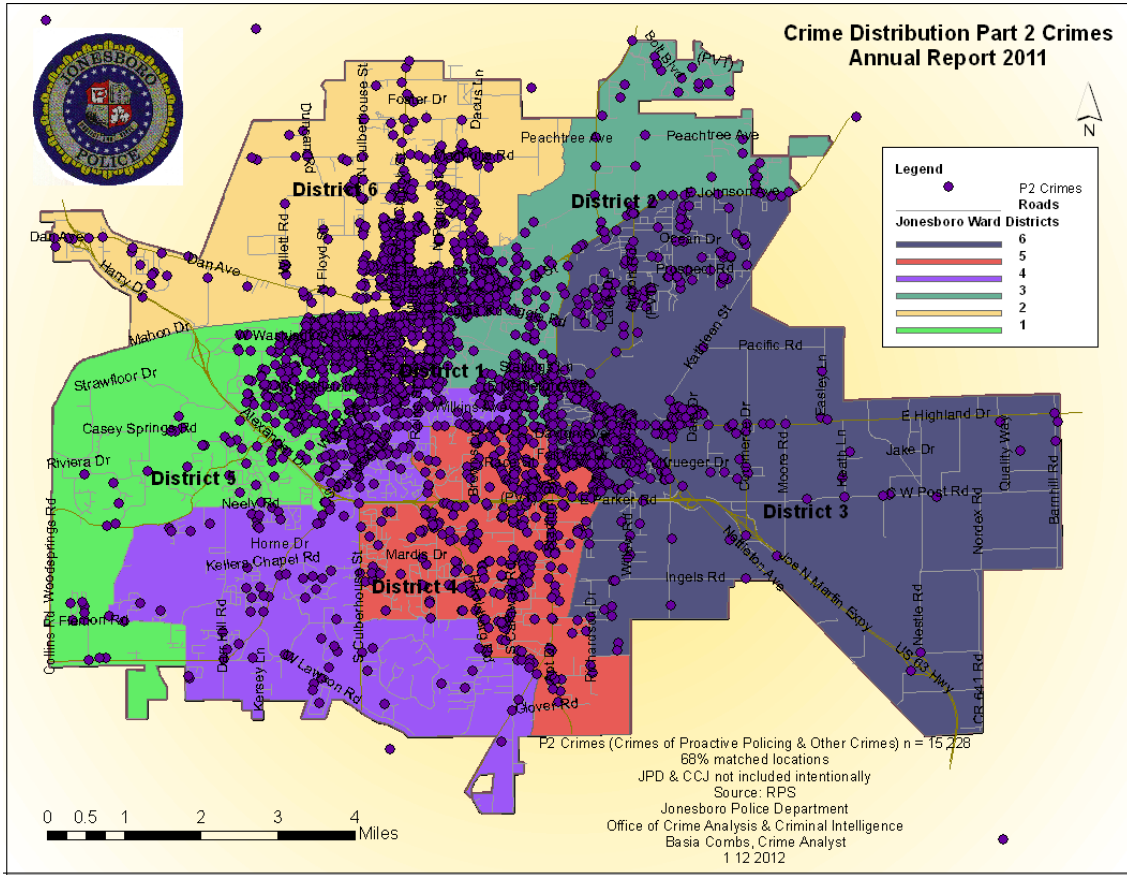
The crime rate for every 1,000 people has decreased for both crimes against person and property crimes, -45% and -20%, respectively, since 2005. For the crimes resulting from proactive policing, the crime rate for every 1,000 people has increased by 15%. The crime rate for every 1,000 people for other crimes increased 64% since 2005.

**Distribution of Part I & Part II Crimes**

Maps introduced in this section represent crime distribution by crime category and are divided into Part I and Part II Crimes (*see page 4 for definition of PI and PII crimes*).









## ADMINISTRATIVE SERVICES

Administrative Services includes Public Relations, Professional Standards, Animal Control, Records, and Crime Analysis. Captain Scott Roper is currently in command of Administrative Services. During the 2011 calendar year, Sgt. Steve McDaniel (PIO) was promoted to Lieutenant and moved to 3<sup>rd</sup> shift supervisor and Det. Lyle Waterworth was promoted to Sergeant and replaced McDaniel as PIO.

JPD received CALEA (Commission on Accreditation by Law Enforcement Agencies) accreditation in 2009 and continues to strive toward excellence by adhering to standards set forth by the accreditation board, making appropriate changes in policy and procedure in the process. Administrative Services is preparing for an assessment for the CALEA Accreditation. The assessors will be onsite August 12, 2012 for four days to complete the assessment. This will be a first reassessment since obtaining accreditation in November 2009. To assist with CALEA Accreditation, Britni McGrew was transferred from the Records Division to Administrative Services to become the Accreditation Coordinator.

Five non-certified officers were hired in December of 2011 and will begin the Police Academy in January 16, 2012.

The police department has contracted with REPORTBEAM to access accident reports over the internet and computerized accident program with diagramming capability.

The Administrative Services Division handled a total of 50 professional standards complaints in 2011, 26% less than in 2010.



### **Public Relations**

The public information officer, Sgt. Stephen McDaniel, worked with several news organizations throughout 2011 in an effort to better inform the community of important events, undertakings,

accomplishments, and other news. In addition to KAIT 8 television and the Jonesboro Sun newspaper, the Jonesboro Police Department also works closely with radio stations such as the Jonesboro Radio Group, ASU Radio (KASU), East Arkansas Broadcasters, and others. The office routinely fielded requests from Little Rock and Memphis media outlets as well and worked with our City Hall to produce a video slideshow for Suddenlink cable television.

## Records

The Records Division is responsible for providing administrative and clerical support to the department. Major responsibilities include entering the accident and incident reports and tickets into the records database management system, assisting the general public for report requests, performing criminal backgrounds, serving as a switchboard at times, performing validations, and setting up and managing the payment plans out of court.

In 2011, the Records division has scanned 1053 all private property accidents in the R2M program, they replaced online accident service from Police Reports US to REPORTBEAM, all street accidents, 2,556, have been entered and scanned in the R2M program and REPORTBEAM, all accidents are online with Police Reports US and REPORTBEAM, all offense/arrest reports, and 15,905, have been scanned in the R2M program. There have been 212 backgrounds conducted, totaling a collected amount of \$848.00, a total of 1080 citizens to request fingerprints, totaling a collected amount of \$4,320.00, there has been 19 photos copied for citizens, totaling a collected amount of \$19.00 and a total of 52,985 tickets were entered for the city. The division have scanned all of 1998 offense/arrest reports in the R2M program and worked on scanning older offense/arrest reports in the R2M program. A NIBRS submission on all valid incidents has been completed and a total of 1,342 in house mail requests for incidents/accidents have been performed, totaling a collected amount of \$13,420.

The Records Unit had an overall 7% increase in total workload in 2011, including a 9% increase in incident reports processed, an 8% increase in citations processed, an 11% increase in warnings processed, and a 33% increase in photos processed.

RECORDS	Y2011	Y2010	Percentage Change
Incident/Arrest Reports Processed	15,775	14,568	8%
Accident Reports Processed	2,488	2,812	-12%
Citations Processed	52,985	48,358	10%
Warnings Processed	7,240	6,613	9%
Backgrounds	212	206	3%
Fingerprints	1,080	830	30%
Photos	19	15	27%
Accident Requests	1,342	1,154	16%
Accident Requests Online	1,486	1,958	-24%
<b>TOTALS</b>	<b>82,627</b>	<b>76,514</b>	<b>8%</b>

The Records goals for 2012 are to continue to scan offense/arrest reports in the R2M program, to continue to enter warning tickets until caught up for the year, to continue to scan our older offense/arrest reports in the R2M program, to get all previous payment plans scanned in the R2M program and eliminate paper file, and to work toward being able to submit accidents electronically to the state.

### **Animal Control**

The Animal Control Division is responsible for educating the public on safe and humane issues regarding animal treatment, enforcing all animal laws and ordinances, assisting the public in resolving animal issues, and protecting the safety and welfare of the citizens and animals in this community. The Jonesboro Police Department Animal Control Division is the first-line resource for information concerning the most effective methods to help Jonesboro become Arkansas's model city for the humane treatment of animals, elevating the perception and professionalism of the Animal Control Officer and continuing to improve the effectiveness and efficiency of Animal Control.

The top accomplishments of Animal Control in 2011 include:

- Arkansas enacted a new Rabies Law in 2010 adding changes to the old Rabies Law. Jonesboro Animal Control seeing the need which would also assist and protect the citizens of Jonesboro conducted 10 Rabies clinics. These Rabies clinics were low cost and open to the public. Approximately 1200 dogs and cats were vaccinated as a result of these clinics.
- Jonesboro Animal Control is proud to promote a safe Jonesboro for our citizens and animals. Officers have participated in teaching approximately 500 children on dog safety courses which have led to fewer dog bite cases on children. Animal Control has also spoken to civic groups and to neighborhood watches. Animal Control has also taken dogs to schools and nursing homes.
- Taught over 250 Law Enforcement Officers throughout the State of Arkansas on Animal Cruelty Investigation and Dog Fighting. The City of Jonesboro's Police Department has received extra training. This training has resulted in 2 convictions of Felony Animal Cruelty with an additional 3 in the Court system at this moment. The City of Jonesboro is the 2<sup>nd</sup> City in Arkansas to have successful Felony Animal Cruelty convictions.
- Received the "Dog Rescue Award for Excellence" by [www.dogbreedinfo.org](http://www.dogbreedinfo.org) and received the "Cat Rescue Award for Excellence" by [www.simplycatbreeds.org](http://www.simplycatbreeds.org) . Also received praise from the Animal Planets 'Pit-bull and Parolees" and [www.badrap.com](http://www.badrap.com) for our work with bully breeds.
- Partnered with KFIN and KISS radio stations. Partnership allows Jonesboro Animal Control website space on both radio stations to include radio time. A Wednesday morning radio show was born and "Wet Nose Wednesdays with Animal Control" was formed. This program is in its 2<sup>nd</sup> year and has resulted in the saving and adoption of 100 + dogs. This show has also given the public a new insight to Animal Control.

- Increased adoptions of homeless animals by 33 percent. This is due to the Officers conducting once a month adoption clinics.

In 2011, adoptions increased by 39% from 2010. The table below demonstrates a detailed view of Animal Control's activity in 2010.

<b>Incidents</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Barking Complaints	125	105	19%
Bite Reports	126	106	19%
Door Hangers	422	273	55%
Welfare Checks	1,240	887	40%
Advised of Rights	8,130	3,153	158%
Incident Reports	84	51	65%
Gone on Arrival	370	478	-23%
Complaints	7,513	7,136	5%
Desk Complaints	18,129	10,310	76%
Captured Dogs	1,596	1,417	13%
Captured Cats	253	124	104%
Captured Wildlife	295	311	-5%
Chemical Captures	24	74	-68%
Traps	188	208	-10%
Deceased Animals	663	799	-17%
Assist J.P.D.	121	75	61%
Assist C.S.O.	17	3	467%
Public Relations	9,918	5,955	67%
CITATIONS ISSUED	1,196	60	1893%
WARNINGS ISSUED	747	467	60%
Physical Arrests	67	11	509%
City Warrants Served	284	35	711%
County Warrants Served	50	1	4900%
Felony Bench Warrants	10	0	N/C
Euthanized	933	667	40%
Deceased Animals Landfill lbs.	44,720	43,610	3%
Wildlife Euthanized	302	311	-3%
Sent to Rescue Centers	50	124	-60%
Adoptions	557	397	40%
Miles Driven	83,003	91,129	-9%

The Animal Control Division will strive to accomplish the following goals in 2012:

- Through education and media make the community aware of the Jonesboro Animal Control, its function, services and programs.
- Make community aware of all animal-related problems and the Jonesboro Animal Controls position and/or solution to include seeking input from the community and having them assist in problem solving.

- Provide educational materials to children and adults regarding proper animal care and protection, to be active in our schools, nursing homes and retirement centers being part of the community.
- To create a public information and education programs for the citizens, this will assist the members of this community in becoming a more responsible pet owner
- Continue to promote the importance of spaying/neutering all pets and rabies inoculation programs.
- Promote adoption of shelter animals, providing for proper screening of both animals and adopting owners
- Work and strive for improvement for animals and citizens of Jonesboro.

### **Crime Analysis Unit**

The Crime Analysis Unit consists of a Crime Analyst and a Crime Analyst Assistant. The Crime Analyst position is responsible for the analysis and dissemination of crime activity data and the collection and maintenance of crime intelligence information for the city of Jonesboro. Additionally, the Crime Analyst is charged with providing the department with current and accurate crime maps, presenting crime activity data to audiences of interest, and responding to requests for crime data from civilians and departmental staff. Data exported from this division is used by field agents for more effective, efficient policing, administration for improved staffing decisions, and the Mayor's office for community decision making and enhanced public relations.

The Crime Analysis Unit was implemented late 2009, but has continued to progress and improve. In 2011, the Crime Analyst completed all courses and other requirements necessary for obtainment of Certified Crime & Intelligence Analyst title from the California State University, Sacramento. The unit has also hired its first Intern, beginning this way cooperation with Aransas State University. A Several new software packages were purchased, including PenLink8, i2Analyst Notebook, and Spatial Analyst extension to ArcGIS software. These and other tools assist other divisions in investigations and in tactical decisions and administrative decision making process.

The Crime Analysis Unit will continue to strive for excellence in 2012 through fostering a data analysis and dissemination process by applying advanced Information and Technology to achieve results-driven crime prevention methods to all JPD units. This will be achieved through even more improving current crime analysis unit processes and procedures and through further expansion of current crime analysis resources.

The Crime Analysis Unit conducted all data analysis related to the "Jonesboro Crime 2011" section found previously in this report.

## UNIFORM PATROL DIVISION

The UPD is responsible for responding to calls into the Emergency – 911 Division by civilians and are normally the first responders. Jonesboro is divided into six patrol districts. Officers from UPD are assigned to a district and work the same district every shift. In addition, when a Traffic Officer is not available, a UPD Officer will respond to traffic accidents and assist in directing traffic when necessary. Captain Lynn Waterworth is in command of the Patrol Division.

In an effort to gain new thought processes and ideas, personal visits were made to and with other agencies with the goal of obtaining a current perspective of the status of our own current processes and procedures. Some of the agencies visited included Memphis PD, with its state of the art video monitoring system for many public areas and Batesville Metro, which boasts one of the most successful Domestic Violence Units in the state. The idea is not to simply mimic other successful programs, but to gain ideas that can be implemented to improve police services to our own citizens, as well as gain knowledge from which to gage our own success. While many of the observations simply provided affirmation that our own agency is already engaged in not only proficient, but in many cases, more practical and efficient practices, there were still some areas for improvement.

- Tactical operations for non-swat supervisors – while all officers receive initial training in handling various tactical situations, supervisors who are staging areas of immediate threat or containment, need a better than average knowledge of the most important points to be considered in containing a dangerous situation. To the end, the supervisors not already receiving additional training through participation in SWAT were given a one day overview of various means of tactical deployment.
- Line Inspections – Supervisors from all three shifts conducted two different thorough inspections last year to ensure that equipment is in place and being properly maintained.
- Training – All three shifts of the patrol division officers completed over 3,000 hours of in-house, firearms and outside training in the past year (not counting SWAT team training).
- Career development – In order to promote inter-unit communication and understanding, as well as providing an opportunity for officers to be exposed to other aspects of police work that would grow their own career development, 38 different offers were given the opportunity to serve with other units or divisions on two week long rotational assignments. Officers completing these assignments expressed that they gained much from the experience and many tips and tactics they could take and use in their everyday patrol activities. Officers were also given the opportunity to develop further interests in specific areas of police work, specifically Bike patrol and Domestic violence training. By allowing officers who were interested in expanding their own knowledge, the shifts were able to benefit from officers who had additional training when related events arose.
- Technology Issues – the officers have worked with IT many, many different times over the past year in developing and implementing technology aides, such as REPORTBEAM



(a computer based accident reporting software program) Compass Trac (a vehicle location program) and other system upgrades such as implementation of new laptops and air cards as opposed to modems.

- Targeting specific crime or areas – Utilizing various information, including current crime maps from the crime analysis office, that helped identify specific problem areas, sixty-six separate assignments were worked in the past year to target specific types of crime or areas that had particularly high incidents of crime. These deployments ranged from assignment of a few officers to the downtown or hospital zone areas to slow down speeders, to the regular deployment of a contingent of officers to a difficult area on bikes over an extended period of time until an affect was made to permanently assigning an officer to assist Parks & Recreation for the summer to Parker Park.

#### Re-vamped and Improved

- Officer Activity Logs – Had not been updated in a number of years and were daily logs that required volumes of paper to maintain and keep up with. Examination of other departments' systems and our own computer database information, made it apparent that we could move to a monthly log and maintain the same information while reducing officer and supervisor workloads and provide stat numbers that were more accurate.
- Better communication with regular supervisor meetings, Service division email group, Centralized supply room and equipment check out in more secure / supervisor only controlled area.
- FTO – Quality training plays an integral role in our ability to maintain a high level of professionalism to provide the best possible police service to the city. The Field Training Officer program is one of the most important parts of the initial officer training. The department has had some form of this training for over 20years. It had been several years since the program had been updated and this past year the program itself was re-examined by the department's seasoned FTOs and the manuals updated to provide the most current topics. Twelve officers were identified as FTO candidates and trained to add to the current FTO pool, which had become depleted over the past few years.
- K-9 – Prior to this year, a number of issues had arisen that resulted in the deterioration of the training and record keeping structure for the K-9 program. A supervisor change was initiated in April and regular training dates were set for twice a month so the minimum training hours would be easily achieved. A standardized work log was implemented and the K-9s have moved forward from basic patrol work, (track & bite) to a confidence building training for the dog and handler. Training advances include tracking training for a previously narcotics only K-9 and training for another K-9 to search for thrown objects, which will be beneficial for searching for guns or other evidence that has been tossed out of a vehicle or otherwise dropped or thrown. A working relationship has also been established with all three of the city school systems and the unit has an open invitation to come to any of the school campuses without any prior notification and conduct any vehicle, locker and back pack searches. Arrangements have been finalized with Animal

Control Supervisor, Sgt. L. Rogers, to utilize the facilities to wash a groom the K-9s and to lodge K-9s in the event the handler is away or otherwise unavailable. Plans are also underway to utilize a section of the property there to set up an obstacle training course.

### Awards and Commendations

The patrol division officers continued to be at the forefront of department response to criminal activity and many officers were awarded for particularly outstanding case work, notable arrests, and acts of bravery and above average acts of community service.

<b>Incidents</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Calls for Service	81,218	71,594	13%
Complaints / Calls	49,687	45,633	9%
Assists	14,050	12,809	10%
Incident Reports	11,682	11,178	5%
Street Accidents	987	1,268	-22%
Private Property Accidents	534	563	-5%
Traffic Stops	24,614	22,380	10%
Traffic Citations	8,140	8,285	-2%
DWI	313	265	18%
Mis. Arrests	6,138	4,967	24%
Felony Arrests	1,227	925	33%
Warrants Served	17,834	13,059	37%
Alarms	3,996	2,731	46%
Written Warnings	8,776	7,698	
<b>TOTALS</b>	<b>229,196</b>	<b>203,355</b>	<b>13%</b>
Hours Worked	119,437	118,617	1%

### UPD's Goals for 2012

The visible nature of the patrol division makes the maintenance of professional police services an absolute must. Two essential elements of that affect our community relations are performance and image. Although performance is the most important element, the public is limited in its ability to accurately judge performance, making it apparent that we carefully guard our image since it is the primary factor affecting public confidence.

The public relies on law enforcement for assistance and advice in both routine and emergency situations. The Patrol Division will continue to provide that assistance and enforce the law from a fair and impartial stance in the professional manner that has been established. An important part of maintaining a professional approach to our responsibilities includes the regular updating of goals in order to provide a specific focus during daily operations.

- Improve effective communications – shift to shift, unit to unit, division to division. As the New Year begins, we need to further strengthen these connections that will better facilitate more effective communication.
- Seek improved patrol tactics The Patrol Division will continue to transition to a more proactive approach to patrol that continues to seek out innovative ideas to better combat crime. Officers will seek to engage in certain types of patrol in small groups that can better address specific crime issues. These PACK type enforcement operations, along with special assignment or directed patrol activities will be scheduled throughout the year.
- Technology: The division must attempt to take a more active role in assuming responsibility for maintaining the increased efficiency afforded by technology.
- Training: The complex and ever changing environment of law enforcement makes training a must for any successful department. One of the training projects for Patrol this year is the ‘Under 100’ initiative. This state-wide training initiative focuses on acquainting officers with the inherent dangers of operating a motor vehicle when responding to an emergency.
- Reduce the number of overtime hours: Better coordination with the training division and alternate hours of some officer deployment during peak times will be sought out in order to further reduce overtime hours. To ensure that the highest level of service is provided, the division will strive to make use of the most efficient and effective management and budgeting practices available

The primary purpose (mission) of a law enforcement agency is to maintain social order within prescribed ethical and constitutional limits, while providing professional law enforcement services. We will continue to strive to improve the service we provide by remaining responsive to the needs of the public we serve and adaptable to the city’s growth and the changes in procedure that may be necessary to contend with that growth.

### CRIMINAL INVESTIGATION DIVISION

The Criminal Investigation Division is responsible for conducting follow-up investigations into criminal acts reported to the Jonesboro Police Department. The primary goal is to collect and present evidence that conclusively leads to a successful arrest. Additionally, CID is charged with clearing additional crimes, recovering stolen property, preventing additional crimes, and gathering intelligence information.

Captain Kelly Baggett is currently in command of CID and has been for the past five years. The following are the accomplishments for 2011:

- Detective Lyle Waterworth was promoted to Sergeant and moved from CID to the PIO position.
- Detective David McDaniel was transferred from CID to Uniformed Patrol.
- Ptl. Shay Racy and Ptl. Paul Turney were transferred from Uniform Patrol to CID.

- Sgt. Kenny Oldham completed 8 week polygraph school to become the departments second trained polygraph examiner.
- Lt. Baxter and Det. R.J. Smith received advanced training in crime scene processing.
- A drug drop off box was built and installed in front of the PD.

<b>Investigations</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Criminal Investigations Assigned	989	1048	-6%
Criminal Investigations Closed	797	965	-17%
Cleared by Arrests	571	577	-1%
Unfounded	77	103	-25%
Exceptionally Cleared	94	161	-42%
Filed With Prosecutors Office	43	76	-43%
<b>TOTALS</b>	<b>2571</b>	<b>2930</b>	<b>-12%</b>
<b>Crimes Against Persons</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Criminal Investigations Assigned	238	225	6%
Criminal Investigations Closed	232	241	-4%
Cleared by Arrests	169	142	19%
Unfounded	18	15	20%
Exceptionally Cleared	32	49	-35%
Filed With Prosecutors Office	17	17	0%
<b>TOTALS</b>	<b>706</b>	<b>689</b>	<b>2%</b>
<b>Property Crimes</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Criminal Investigations Assigned	693	736	-6%
Criminal Investigations Closed	492	603	-18%
Cleared by Arrests	376	377	0%
Unfounded	50	70	-29%
Exceptionally Cleared	68	110	-38%
Filed With Prosecutors Office	16	46	-65%
<b>TOTALS</b>	<b>1695</b>	<b>1942</b>	<b>-13%</b>
<b>Crimes Against Children</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Criminal Investigations Assigned	27	64	-58%
Criminal Investigations Closed	39	79	-51%
Cleared by Arrests	15	35	-57%
Unfounded	15	22	-32%
Exceptionally Cleared	1	7	-86%
Filed With Prosecutors Office	3	7	-57%
<b>TOTALS</b>	<b>100</b>	<b>214</b>	<b>-53%</b>
<b>Miscellaneous Investigations Assigned</b>	26		N/C
<b>Miscellaneous Investigations Cleared</b>	37		N/C

The 2012 CID's Goals and Objectives are to continue its participation in the ICAC task force and expand the operations investigating internet crimes against children, replace the current evidence processing hood with an advanced forensic workstation, update and expand the evidence processing lab and continue to train detectives in the latest processing techniques, improve communication between CID and the other divisions within the department to improve the quality of service, purchase alternate light equipment for evidence collection and train detectives on its use, continue to enroll detectives in advanced training for specific criminal investigation needs, and change an existing space into a second interview room with audio and video recording.

### **SPECIAL SERVICES DIVISION**

The Special Services Division includes Warrants, Drug Task Force, Prowl, Traffic, and Parking. Captain B.J. Smith assumed command of the Special Services Division in October 2009 after five years of service as the Uniform Patrol Division Captain. The 2010 activities for this division are broken down by unit.

The Special Operations Division of the Jonesboro Police Department will provide the citizens of Jonesboro and those who visit our city with the most professional police services possible. The division will work with and support other divisions within the police department to help to ensure the department functions at or above expectations.

The Traffic Unit is comprised of two Sergeants and five Officers. As of January 2012, the division will consist of four motorcycle units and three officers assigned to police cruisers. The unit will continue to work accidents, enforce traffic laws and handle special events. The Traffic Unit enables the Patrol Division to engage in proactive patrol activities and allows them more time to answer calls. The increased volume of motor vehicle traffic within the city indicates a need for expansion of the Traffic Unit and increased manpower within the unit. Continued expansion will be an objective in 2012.

The Warrant Division has four Officers and one civilian assigned to it. One is a Bailiff, one is a transport Officer and two serve warrants and subpoenas. The number of warrants issued by the District Court has grown significantly in the last few years. The number of officers assigned to the Warrants Division has not. With current trends, it is expected that even more warrants will be issued in 2012. The Warrants Division will continue to maintain a professional approach to the challenge and serve as many as possible.

The Jonesboro Police Department has two DARE Officers. They will continue to provide a valuable service to the Schools and the community they serve.

The Drug Task Force will continue to investigate cases as they have in the past. We will attempt to obtain even more federal assistance and will advocate for a DEA office to be established in Jonesboro. Expectations are that asset forfeiture will continue to increase as even more major cases are investigated.

The PROWL Unit is comprised of a Sgt. and six Investigators. In 2012, the Unit will continue to focus more on street level investigations and arrest. Each Investigator has worked to maintain informants and other sources of intelligence. The overall investigatory skills of the PROWL Unit have improved since their conception and will improve even more. As always, the unit will assist other Divisions within the department as needed.

The Police Reserve will continue to provide valuable assistance to the police department. The Reserve will supplement shift strength. They will assist with check points and other traffic saturations. They will continue to provide manpower for special events. The professional attitude and positive demeanor of the Reserve Unit has been and will remain impressive.

### Warrant Division

The Warrant Division is responsible for serving warrants, criminal summonses, and subpoenas that are issued by the District Court. On city court days, the Warrant Division provides a bailiff for court and a transport officer. In addition, this division is responsible for transporting wanted persons arrested in other jurisdictions back to Jonesboro. The Selected Traffic Enforcement Program (STEP) operates within this division and is a grant-funded operation in which officers can get paid overtime to enforce the safety belt law.

<b>Arrests</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Misdemeanor	9952	9551	4%
Felony	10	4	150%
<b>Total Arrests</b>	<b>9962</b>	<b>9555</b>	<b>4%</b>
<b>Warrants by Activity</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Subpoenas	3331	3170	5%
Commitments	8	22	-64%
Traffic Citations	10	13	-23%
Complaints	5	0	N/C
Assist	0	0	N/C
Alarms	0	0	N/C
<b>Hours by Activity</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
SI Criminal	2683.25	2699.88	-1%
Court	1541.25	1576.08	-2%
Prisoner Transport	317	335.18	-5%
<b>Hours Worked</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Regular Hours Worked	7334	7045.5	4%
Overtime Hours Worked	92.75	64	45%



<b>TOTAL Hours Worked</b>	<b>7426.75</b>	<b>7109.5</b>	<b>4%</b>
Mileage	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
<b>Total Mileage</b>	30575	35197	<b>-13%</b>
<b>STEP</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
DWI Arrest	12	7	71%
DUI Arrest	0	0	N/C
Traffic Citations	1792	1321	36%
Felony Arrests	1	2	-50%
Drug Arrests	0	1	-100%
<b>STEP TOTALS</b>	<b>1805</b>	<b>1331</b>	<b>36%</b>
<b>STEP Hours Worked</b>	1055.5	1280	-18%
<b>STEP Miles Driven</b>	8378	9345	-10%

### Drug Task Force

The DTF is responsible for investigating major drug traffickers in the area, including all types of illegal drugs. They work closely with local, state, and federal agencies to eradicate drugs from the community.

<b>INVESTIGATIONS</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Opened	283	314	-10%
Closed	275	274	0%
<b>TOTAL</b>	<b>558</b>	<b>588</b>	<b>-5%</b>
<b>With Nexus to Jonesboro</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Opened	292	283	3%
Closed		0	N/C
<b>TOTAL</b>	<b>292</b>	<b>283</b>	<b>3%</b>
<b>Outside Jonesboro (No Known Nexus)</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Opened	13	17	-24%
Closed		0	N/C
<b>TOTAL</b>	<b>13</b>	<b>17</b>	<b>-24%</b>
<b>ASSISTANCE RENDERED</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Assist to Outside Agencies	18	31	-42%
Assist to Jonesboro UPD/CID	168	178	-6%
<b>ARRESTS</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>

Miscellaneous	116	62	87%
Felony	388	400	-3%
Marijuana	89	76	17%
Cocaine	24	21	14%
Crack Cocaine	29	42	-31%
Methamphetamine/ICE	113	97	16%
LSD	0	0	N/C
Ecstasy (MDMA or Other Designer Drug)	1	5	-80%
Prescription	28	19	47%
Opiates (Heroin, Opium)	1	0	N/C
Labs	16	27	-41%
All Other Drug Offenses	0	0	N/C
<b>ASSET FORFEITURE</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Vehicles Seized(No.)	2	5	-60%
Value of Assets Seized(Includes Value of vehicles)	\$69,898	\$56,257	24%
Asset Value Awarded to Jonesboro PD (State)	\$0	\$0	N/C
Asset Value Awarded to Jonesboro PD (Federal)	\$0	\$0	N/C
Asset Value Awarded to Jonesboro PD (Total)	\$0	\$0	N/C
<b>ARRESTS DEMOGRAPHICS</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
White	206	156	32%
African American	108	80	35%
Latino	10	29	-66%
Asian	1	1	0%
Other/Bi-Racial	1	0	N/C
Male	232	203	14%
Female	91	49	86%
White Male	130	118	10%
White Female	73	41	78%
African American Male	89	77	16%
African American Female	16	5	220%
Latino Male	10	24	-58%
Latino Female	0	3	-100%
Asian Male	0	1	-100%
Asian Female	0	0	N/C
Other/Bi-Racial Male	0	0	N/C
Other/Bi-Racial Female	0	0	N/C

## Prowl

The Prowl unit is a uniformed street crimes unit specializing in criminal patrol, narcotics enforcement, gang investigation, and prostitution activity. The unit conducts directed patrols, investigates citizen complaints of street-level criminal activity, and directly assists the 2<sup>nd</sup> Judicial Drug Task Force. PROWL also assists any division within the Jonesboro Police Department at any time when needed. During 2011, the unit made numerous drug arrests, assisted in the apprehension of wanted felons, worked with the City Attorney's office to obtain

abatements of nuisance properties, conducted prostitution investigations and participated in many community outreach programs including Special Olympics and SHOP WITH A COP.

<b>Incidents</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Street Accidents	0	0	N/C
Private Property Accidents	0	1	-100%
Traffic Citations	333	363	-8%
DWI	1	1	0%
Mis. Arrests	1,169	1,099	6%
Felony Arrests	287	336	-15%
Drug Arrests	284	339	-16%
Public Intoxication Arrests	2	0	N/C
Calls For Service	1,019	1,095	-7%
Alarms	0	0	N/C
Parking Citations	0	0	N/C
Written Warnings	486	267	82%
Assists	0	0	N/C
<b>TOTALS</b>	<b>3,581</b>	<b>3,501</b>	<b>2%</b>
Value of Drugs Seized	\$71,958	\$78,268	-8%
Value of Assets Seized	52,680	66,160	-20%
Patrol Miles	63,120	60,800	4%

In 2012, the Prowl Unit will build upon its successes of the last year by trying to increase the drug arrests and seizures from 2011 and responding to more citizen complaints of criminal activity by increasing directed patrols.

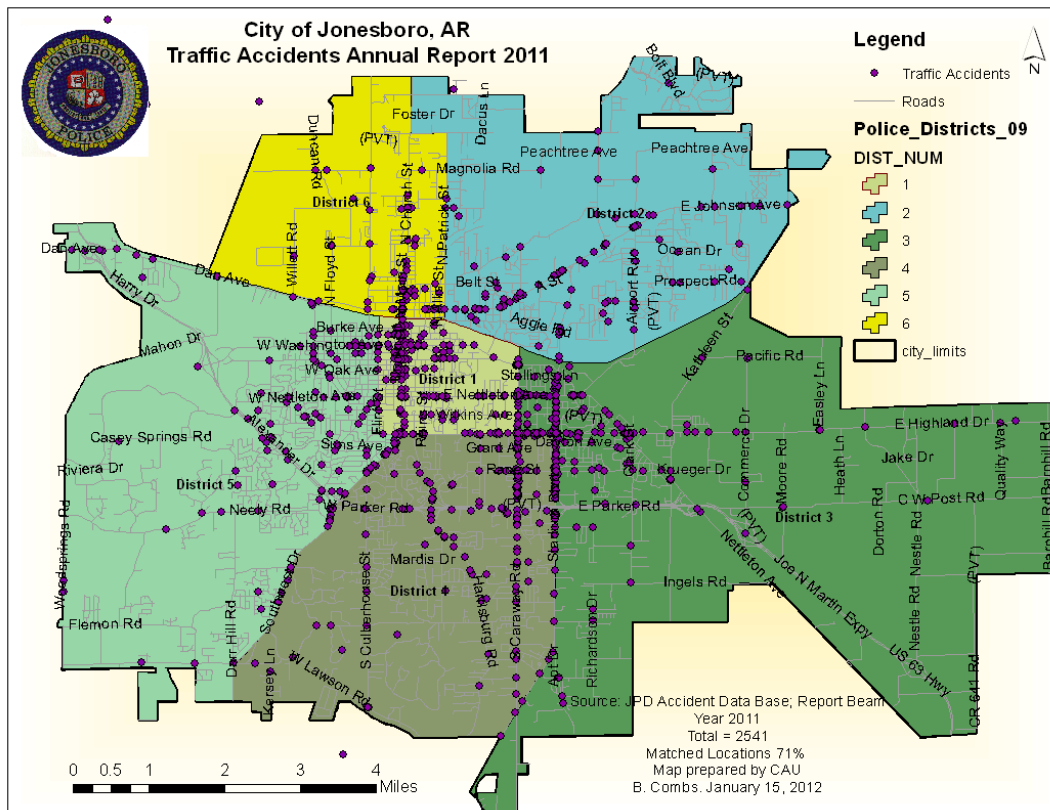
### **Traffic**

Comprised of three motorcycle units and three Dodge Charger vehicles, the Traffic Enforcement Unit responds to traffic accidents and provides increased enforcement in particularly challenging areas. This unit also provides extra coverage for specific congestion problems and special events in the community. Lastly, they work details targeting specific issues, such as DWI enforcement and traffic safety checkpoints.

<b>Incidents</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Street Accidents	1634	1578	4%
Private Property Accidents	483	443	9%
Traffic Citations	2068	2646	-22%
DWI	39	37	5%
Misc. Arrests	171	252	-32%
Felony Arrests	18	38	-53%
Drug Arrests	0	0	N/C
Public Intoxication	2	2	0%

Arrests			
Calls For Service	3309	3232	2%
Alarms	14	20	-30%
Parking Citations	0	0	N/C
Written Warnings	791	1327	-40%
<b>TOTALS</b>	<b>8529</b>	<b>9575</b>	<b>-11%</b>
Value of Assets Seized	\$0	\$0	N/C
Patrol Miles	58,363	62,641	-7%
Hours Worked	9370.5	9272.5	1%

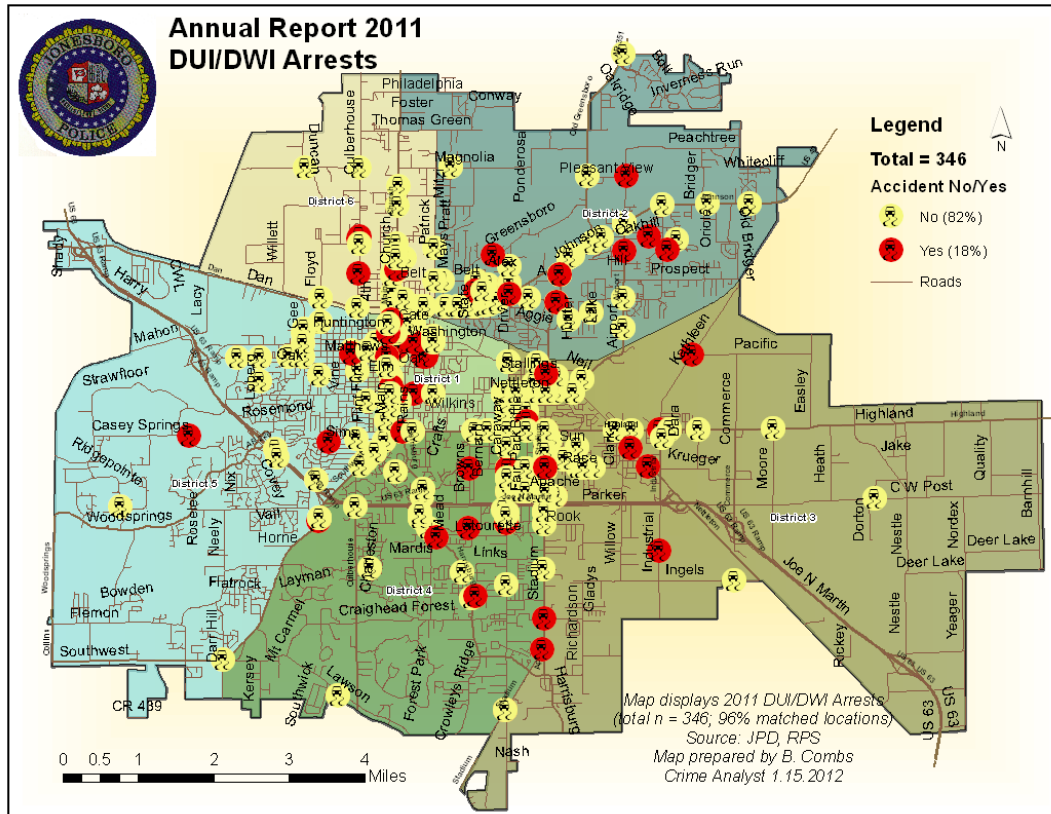
The following map represents traffic accidents distribution in 2011.



In 2011, traffic division handled a total of 2,541 traffic accidents in the city of Jonesboro. Of these, there were 5 fatalities and there were a total of 30 persons who had serious injuries. Persons with non-serious visible injuries totaled 166 and 409 persons had no visible injuries but complained of pain. There were a total of 1,865 persons involved in traffic accidents that had

property damage only<sup>1</sup>. Total damage in dollar amount was \$9,790,631.51. The average cost of damage per accident ranged between \$0.00 and \$105,500.00 with the mean of \$3,920.96.

The following map represents DUI/DWI arrests distribution in 2011.



### Parking

The Parking Enforcement Division is responsible for enforcing parking laws in the downtown area. This service provides a safe and convenient parking situation for the public.

CITATIONS ISSUED	Y2011	Y2010	Percentage Change
Citations	375	570	-34%
Written Warnings			
Verbal Warnings	0	0	N/C
MINUTES BY ACTIVITY	Y2011	Y2010	Percentage Change
Office	10,685	10,855	-2%
Admin(Non-Office)	10,495	10,065	4%
Community	0	0	N/C
Training	115	0	N/C
Patrol	43,560	47,440	-8%

<sup>1</sup> N = 239; missing values for SEVERITY category entry = 66

## FLEET MAINTNANACE

The Fleet Maintenance Division is responsible for all of the police vehicle maintenance upkeep, cleanliness, and purchasing. In addition, this division handles most of the purchasing of equipment, supplies, and uniforms for the entire police department.

<b>Repair Costs by Model Year</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
95-99	\$0.00	\$583.68	-100%
2000	\$292.92	\$550.38	-47%
2001	\$1,082.20	\$323.26	235%
2002	\$405.65	\$2,054.11	-80%
2003	\$90.00	\$800.36	-89%
2004	\$1,829.78	\$10,267.50	-82%
2005	\$9,850.11	\$16,465.12	-40%
2006	\$37,535.77	\$37,203.04	1%
2007	\$18,332.96	\$13,407.44	37%
2008	\$3,378.13	\$2,070.42	63%
2009	\$1,859.09	\$1,062.68	N/C
2010	\$433.45	\$311.95	N/C
2011	\$833.77	n/a	N/C
Totals by Year Model			
<b>TOTALS</b>	<b>\$75,923.83</b>	<b>\$85,099.94</b>	<b>-11%</b>
<b>Routine Preventative Maintenance by Model Year</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
95-99	\$78.00	\$149.05	-48%
2000	\$754.39	\$29.00	2501%
2001	\$1,230.75	\$110.24	1016%
2002	\$50.30	\$92.50	-46%
2003	\$138.00	\$1,119.15	-88%
2004	\$2,391.59	\$5,923.92	-60%
2005	\$4,593.25	\$7,704.19	-40%
2006	\$18,962.14	\$21,068.96	-10%
2007	\$11,482.33	\$14,043.23	-18%
2008	\$2,725.23	\$2,676.38	2%
2009	\$5,076.17	\$3,449.47	N/C
2010	\$2,142.69	\$2,022.50	N/C
2011	\$692.00	n/a	N/C
Totals by Year Model			
<b>TOTALS</b>	<b>\$50,316.84</b>	<b>\$58,388.59</b>	<b>-14%</b>

## EMERGENCY 911

Also known as Public Safety Answering Point (PSAP), the Emergency 911 Division is responsible for answering all calls from the public for emergency assistance, accessing the needed information to best assist, and then assigning the most efficient and effective emergency response. In addition, this division is responsible for setting priority call dispatching to field units



including Police, Fire, and EMS. Emergency 911 also maintains all records for radio logs, calls for service, and other emergency service data collections.

<b>Calls by Type</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Land Line E911	9,108	10,646	-14%
Cell Phone E911	43,269	40,323	7%
Admin Lines Non Emergency	177,646	186,530	-5%
<b>TOTALS</b>	<b>230,023</b>	<b>237,499</b>	<b>-3%</b>

<b>Calls by Agency</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Jonesboro PD Calls	74,368	72,593	2%
Craighead Cty Sheriff	13,720	12,699	8%
Jonesboro Fire Dpt - dispatch	2,065	2,014	3%
Jonesboro Fire Dpt - Med Asst	1,186	1,361	-13%
Craighead Cty - Fire	587	903	-35%
Craighead Cty - 1st Responder	1,068	902	18%
Emerson Ambulance	3,203	2,883	11%
Medic One	3,274	3,551	-8%
Air Evac	10	12	-17%
Coroner	24	31	-23%
ARK State Police	168	191	-12%
Jonesboro Animal Control	154	812	-81%
Wreckers Called	1,628	2,032	-20%
<b>TOTALS</b>	<b>101,455</b>	<b>99,984</b>	<b>1%</b>

<b>Calls by Municipality</b>	<b>Y2011</b>	<b>Y2010</b>	<b>Percentage Change</b>
Bay PD	1228	1117	10%
Bono PD	2076	2374	-13%
Brookland PD	1653	2289	-28%
Caraway PD	1055	1154	-9%
Cash PD	716	583	23%
Egypt PD	111	264	-58%
Lake City PD	1194	1400	-15%
Monette PD	1735	1671	4%
<b>TOTALS</b>	<b>9,768</b>	<b>10,852</b>	<b>-10%</b>

**OFFICER AWARDS****Officer of the Month:**

Month	Officer's Name
January	Racy
February	Hughes
March	Baxter
April	D. Johnston
May	Lyle Waterworth
June	J. Smith
July	E. Johnson
August	Carter
September	Loggains
October	Holley
November	Rose
December	Carter

**Officer of the Quarter:**

Quarter	Officer's Name
1 <sup>st</sup> Quarter	Nolan
2 <sup>nd</sup> Quarter	Racy
3 <sup>rd</sup> Quarter	Lyle Waterworth
4 <sup>th</sup> Quarter	Carter

**Commendations:**

Month	Officer's Name
January	Racy, Henson
February	Hughes, Racy, Bissett, Coleman
March	
April	Arnold, McEntire, Robinett, Turney, Eaton, Landreth
May	
June	
July	
August	Rogan, Howard, Chester, Brandon, Cook, Talbott, Dupuy
September	
October	
November	King, Rose
December	Nolen

## CONCLUSION

As 2011 came to a close, JPD reflected on yet another great year in service to the community. Crime is stable and arrests are up, even with an increase in both population and calls for service. However, this is just an indication of the commitment to the community, excellence in organization, communication, and leadership, and the loyalty of the men and women who are employed with the department.

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*End of Report*